Use the following credentials to connect WiFi-enabled devices to your network.

2.4GHz Extended Network   **5GHz Extended Network**

Network Name (SSID):**EXTENDER-2**   Network Name (SSID):**EXTENDER-5**

Security: **WPA2-PSK [AES]**   Security: **WPA2-PSK [AES]**

Password (network key): ▬▬▬▬▬▬   Password (network key): ▬▬▬▬▬▬

☐ **Click the Continue button after you connect your WiFi devices.**

The Extender was not able to connect to your existing network.

2.4GHz Extended Network   **5GHz Extended Network**

Please re-enter the password and try again.   **Please re-enter the password and try again.**

Selected Network: CIA-TEST-VAN   Selected Network: CIA-TEST-VAN

Security Protocol: WPA2-PSK [AES]   Security Protocol: WPA2-PSK [AES]

Password (Network Key)   Password (Network Key)
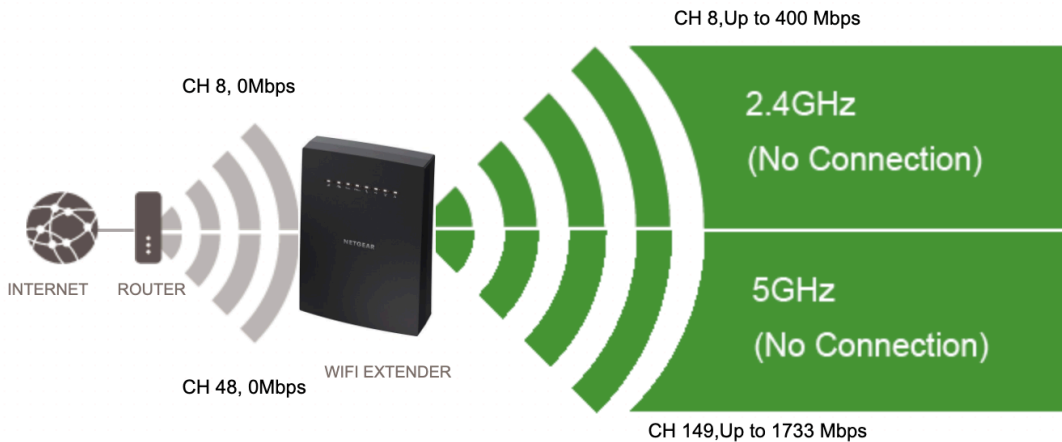
▬▬▬▬▬▬   ▬▬▬▬▬▬

If you entered the correct passphrase, and the Extender did not connect to your existing wireless network, you might need to move the Extender closer to your router or to a position with a better line of sight. Check the Extender LEDs to isolate the problem. The LEDs are explained in the installation guide and user manual for your product.
If you have Access Control List (ACL) enabled in your router. Please make sure you have added this device MAC address into your router's Access Control List (ACL). The Extender MAC addresses are 92:3b:ad:bc:80:fe,92:3b:ad:bc:80:ff.Your wireless adapter MAC address is 48:65:ee:13:09:3b.Click 'Cancel' to select a different network.

The extender can't connect to the router.

CH 8,Up to 400 Mbps

CH 8, 0Mbps

2.4GHz (No Connection)

INTERNET   ROUTER

CH 48, 0Mbps   WIFI EXTENDER

5GHz (No Connection)

CH 149,Up to 1733 Mbps

To get the best WiFi performance, we recommend that you enable the 5 GHz WiFi radio on your router. We also recommend that you change the 5 GHz WiFi channel on your router to a channel between 100 and 165.