

Apply

Cancel

Frequency start Value

This field below allows you to modify the frequency the cable modem start with its scan during initialization and registration. Enter the new start frequency

Starting Frequency	507000000
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Startup Procedure

Procedure	Status	Comment
Acquire Downstream Channel	507000000 Hz	Locked
Connectivity State	OK	Operational
Boot State	OK	Operational
Security	ENABLED	BPI+
IP Provisioning Mode	Honor MDD	IPv6 only

Downstream Bonded Channels

Channel	Lock Status	Modulation	Channel ID	Frequency	Power	SNR	Correctables	Uncorrectables
1	Locked	QAM256	9	507000000 Hz	0.1 dBmV	39.0 dB	0	0
2	Locked	QAM256	6	483000000 Hz	-2.3 dBmV	39.1 dB	0	0

3	Locked	QAM256	7	489000000 Hz	-1.5 dBmV	39.2 dB	0	0
4	Locked	QAM256	8	495000000 Hz	-0.9 dBmV	38.9 dB	0	0
5	Locked	QAM256	10	513000000 Hz	0.5 dBmV	39.1 dB	0	0
6	Locked	QAM256	11	519000000 Hz	0.3 dBmV	37.2 dB	0	0
7	Locked	QAM256	12	525000000 Hz	0.6 dBmV	37.8 dB	0	0
8	Locked	QAM256	13	531000000 Hz	0.3 dBmV	37.8 dB	0	0
9	Locked	QAM256	14	537000000 Hz	1.0 dBmV	39.0 dB	0	0
10	Locked	QAM256	15	543000000 Hz	1.2 dBmV	39.1 dB	0	0
11	Locked	QAM256	16	549000000 Hz	1.7 dBmV	39.2 dB	0	0
12	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
13	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
14	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
15	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
16	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
17	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
18	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
19	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
20	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
21	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
22	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0

23	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
24	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
25	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
26	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
27	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
28	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
29	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
30	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
31	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0
32	Not Locked	Unknown	0	0 Hz	0.0 dBmV	0.0 dB	0	0

Upstream Bonded Channels (Partial Service)

Channel	Lock Status	US Channel Type	Channel ID	Symbol Rate	Frequency	Power
1	Locked	ATDMA	1	5120 Ksym/sec	35800000 Hz	59.0 dBmV
2	Locked	ATDMA	2	5120 Ksym/sec	29400000 Hz	59.0 dBmV
3	Locked	ATDMA	3	5120 Ksym/sec	23000000 Hz	59.0 dBmV
4	Locked	ATDMA	4	5120 Ksym/sec	16600000 Hz	59.0 dBmV

5	Not Locked	Unknown	0	0 Ksym/sec	0 Hz	0 dBmV
6	Not Locked	Unknown	0	0 Ksym/sec	0 Hz	0 dBmV
7	Not Locked	Unknown	0	0 Ksym/sec	0 Hz	0 dBmV
8	Not Locked	Unknown	0	0 Ksym/sec	0 Hz	0 dBmV

Downstream OFDM Channels

Channel	Channel ID	Indicator	Subcarrier Zero Frequency	Active Subcarrier Number Range	Total Codewords	Uncorrectable Codewords
1	37	Non-Primary	611600000 Hz	1228 ~ 2867	103028	0
2	0	Other	0 Hz	0 ~ 0	0	0

Upstream OFDMA Channels

Channel	UpstreamIsMuted	Ranging Status	Subcarrier Zero Frequency	Active Subcarrier Number Range	Symbols Per Frame	Tx Power
1		Other	0 Hz	0 ~ 0	0	0 dBmV
2		Other	0 Hz	0 ~ 0	0	0 dBmV

Current System Time: Sun, Apr 05, 2020 06:23:26

Time	Priority	Description
2020-04-04, 23:58:34	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:54:58	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:54:58	Critical (3)	16 consecutive T3 timeouts while trying to range on upstream channel 3;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:54:58	Critical (3)	Unicast Maintenance Ranging attempted - No response - Retries exhausted;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:54:37	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:54:05	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:53:06	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
Time Not Established	Notice (6)	Honoring MDD; IP provisioning mode = IPv6
Time Not Established	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
Time Not Established	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
Time Not Established	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:46:24	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:46:02	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:44:55	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:44:50	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;

2020-04-04, 23:43:43	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:43:38	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:42:44	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:42:39	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:41:43	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:41:38	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:40:13	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:40:05	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:39:54	Critical (3)	No Maintenance Broadcasts for Ranging opportunities received - T2 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:39:44	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 23:38:44	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
Time Not Established	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
Time Not Established	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
Time Not Established	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
Time Not Established	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;

Time Not Established	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:53	Critical (3)	16 consecutive T3 timeouts while trying to range on upstream channel 3;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:53	Critical (3)	Unicast Maintenance Ranging attempted - No response - Retries exhausted;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:50	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:49	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:47	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:47	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:42	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:41	Critical (3)	No Ranging Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;
2020-04-04, 18:33:39	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=08:36:c9:cc:4a:20;CMTS-MAC=00:01:5c:63:16:47;CM-QOS=1.1;CM-VER=3.1;