2020-12-12, 15:09:10	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:09:03	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:09:02	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:08:51	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:08:50	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:17:09	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-12, 15:17:05	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-12, 15:09:35	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-12, 15:09:35	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-12, 15:09:29	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:09:22	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:09:21	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:09:11	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:09:10	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;

		MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-17, 10:15:14	Critical (3)	Resetting the cable modem due to docsDevResetNow
2020-12-16, 09:22:50	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-14, 18:02:33	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:38	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-13, 11:31:51	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:38	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-13, 09:22:37	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-13, 09:22:03	Critical (3)	Started Unicast Maintenance Ranging - No Response received - T3 time-out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-12, 15:17:16	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;

		MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-23, 19:03:59	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:38	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-21, 17:50:11	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:39	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-19, 10:03:35	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:39	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-17, 10:17:32	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:39	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;

Time	Priority	Description
2020-12-27, 12:18:48	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
2020-12-27, 12:18:16	Warning (5)	Unicast DSID PSN startup error
2020-12-27, 12:18:01	Notice (6)	TLV-11 - unrecognized OID;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:51	Warning (5)	DHCP WARNING - Non-critical field invalid in response ;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.0;CM-VER=3.0;
1970-1-1, 00:00:49	Notice (6)	Honoring MDD; IP provisioning mode = IPv4
1970-1-1, 00:00:40	Notice (6)	WiFi Interface [wl1] set to Channel 128 (Side-Band Channel:N/A) - Reason:INTERFERENCE
1970-1-1, 00:00:40	Notice (6)	WiFi Interface [wl0] set to Channel 6 (Side-Band Channel:N/A) - Reason:INIT
1970-1-1, 00:00:38	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire FEC framing;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
2020-12-26, 15:26:48	Critical (3)	Received Response to Broadcast Maintenance Request, But no Unicast Maintenance opportunities received - T4 time out;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=f8:b7:e2:05:99:ce;CM-QOS=1.1;CM-VER=3.0;
1970-1-1, 00:00:39	Critical (3)	SYNC Timing Synchronization failure - Failed to acquire QAM/QPSK symbol timing;;CM-MAC=38:94:ed:dd:f4:c8;CMTS-MAC=00:00:00:00:00:00;CM-QOS=1.0;CM-VER=3.0;
		Received Response to Broadcast Maintenance Request, But no

NETGEAR genie

Logout

Firmware Version
V1.03.01

C7000v2

BASIC	ADVANCED

- Home
- Cable Connection
- Wireless
- Attached Devices
- Parental Controls
- ReadySHARE
- Guest Network

Cable Connection

Apply ▶   ✕ Cancel

Frequency start Value
This field below allows you to modify the frequency the cable modem start with its scan during initialization and registration. Enter the new start frequency and restart the cable modem for it to take effect.

Starting Frequency: `0`

Startup Procedure

Procedure	Status	Comment
Acquire Downstream Channel	807000000 Hz	Locked
Connectivity State	OK	Operational
Boot State	OK	Operational
Security	Enabled	BPI+
IP Provisioning Mode	Honor MDD	honorMdd(4)

Downstream Bonded Channels

Channel	Lock Status	Modulation	Channel ID	Frequency	Power	SNR	Correctables	Uncorrec
1	Locked	QAM256	5	807000000 Hz	6.5 dBmV	39.2 dB	0	0
2	Locked	QAM256	1	783000000 Hz	6.5 dBmV	39.1 dB	0	0
3	Locked	QAM256	2	789000000 Hz	6.1 dBmV	38.9 dB	0	0
4	Locked	QAM256	33	357000000 Hz	5.6 dBmV	37.3 dB	0	0
5	Locked	QAM256	9	831000000 Hz	7.8 dBmV	39.4 dB	0	0
6	Locked	QAM256	10	837000000 Hz	8.1 dBmV	39.7 dB	0	0
7	Locked	QAM256	18	885000000 Hz	8.2 dBmV	39 dB	0	0
8	Locked	QAM256	19	891000000 Hz	8.8 dBmV	39.2 dB	0	0

? Help Center   Show/Hide Help Center