

Again, Thank You for your help!

The Ubee gateway is configured in "bridge" mode.

This setting was done when the unit was installed (and checked on 08/18/2018 during a service call) by Spectrum (my ISP). I had (and resolved) the "bridge mode" issue a few years back when I added an independent router to my system. At that time I could get no network services on any computer until the Spectrum Modem was configured to the bridge mode. I am sure the router is in bridge mode as I asked about it during my recent phone calls with Spectrum. I was reminded that Spectrum charges an extra monthly fee to allow it to act as router or use the Wi-Fi capabilities. Also, I have checked and I am getting signal only from the first Ethernet port and no Wi-Fi LEDs activity from the Ubee.

I was running speeds in the mid-90s as recently as July 28 or 29 the last weekend of the month. I reboot my system, including modem ("gateway") and router monthly as it begins to loss speed if I do not. I am unaware of any system changes since that reboot. I noticed some picture issues when I was streaming Netflix on 08/16/2018 so I ran a speed test and found the slow speed. I rebooted the system but the speed did not come back. Spectrum has been online several times since then and out to my house for the 08/18/2018 service call.

Connecting the cable from the modem to the router directly to the cable from the router to the computer (that is by-passing the router but using the same cables) gives me speeds in the mid-90s on all my wired computers and strong signal to my TV.

If you can think of anything else that may be the issue I would really like to try it.

I do appreciate your help.