

Since our last,

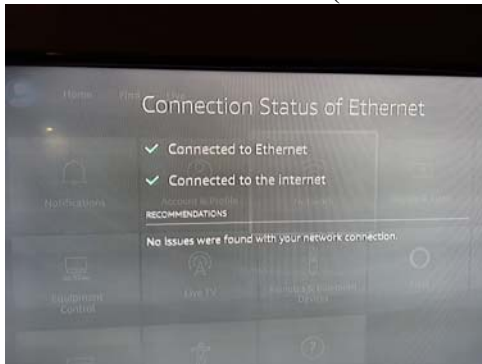
Considering that the wifi connections were indicating network connection errors, I have tried connecting each of the fire sticks (1) Amazon fire stick and (2) Mi Box 4K Fire Stick Directly to the network router (using Amazon Ethernet adapter for Amazon fire TV stick ordered and received 2dy from Amazon).

Again there was no success and the screen shots are self explanatory and indicate the status asf:

(1) Ethernet Configured to wired connection



(2) Ethernet connection status (On Fire stick) says connected to internet and no issues visible



(3) Nevertheless Prime Video, Netflix and Hotstar all say Internet connection error when connected using the fire stick



(4) As per your advice we have also enabled Ipv6.

However all – Prime video, Netflix and Hotstar all indicate Internet connection error, when connected using the fire stick over wifi and Ethernet connections.

Speed up your experience by using the Nighthawk App. [Learn more](#) X

BASIC **ADVANCED**

Auto ▾

- ADVANCED Home**
- Setup Wizard**
- WPS Wizard**
- ▶ Setup
- ▶ USB Storage
- ▶ Security
- ▶ Administration
- ▼ **Advanced Setup**
 - Advanced Wireless Settings
 - Wireless Access Point
 - Wireless Repeating Function
 - Port Forwarding / Port Triggering
 - Dynamic DNS
 - VPN Service
 - Static Routes
 - Web Services Management
 - USB Settings
 - UPnP
 - IPv6**
 - Traffic Meter
 - VLAN/IP-TV Setup

IPv6 [Status Refresh▶](#) [Cancel](#) [Apply ▶](#)

Internet Connection Type PPPoE ▾

Use the same login information as IPv4 PPPoE

Router's IPv6 Address on WAN
2404:bd00:3:1000:100e:d34a:2ee:5c4b/64

IPv6 Domain Name Service (DNS) Address

Get Automatically from ISP
 Use these DNS servers
Primary DNS Server
: : : : : : : :
Secondary DNS Server
: : : : : : : :

LAN Setup

Router's IPv6 Address on LAN
2404:bd00:3:d0d3:103:14:232:100/64

IP Address assignment
 Use DHCP Server
 Auto Config

Use This interface ID
103 : 14 : 232 : 100