

ReadyNAS Duo issue

Version details

Hostnaam:	NASDICK
Model:	ReadyNAS Duo [X-RAID]
Serieel:	24M30171035CC
Firmware:	RAIDiator 4.1.16 [1.00a043]
Geheugen:	256 MB [2.5-3-3-7]
IPv4-adres::	192.168.1.73
Volume C:	Online, X-RAID, 2 schijven, 38% van 925 GB gebruikt



Problem description

Initially a month ago I couldn't access my NAS but that has been resolved by the SMBV1 check.

But now, since a week ago I have a problem to access my Share with account Dick.

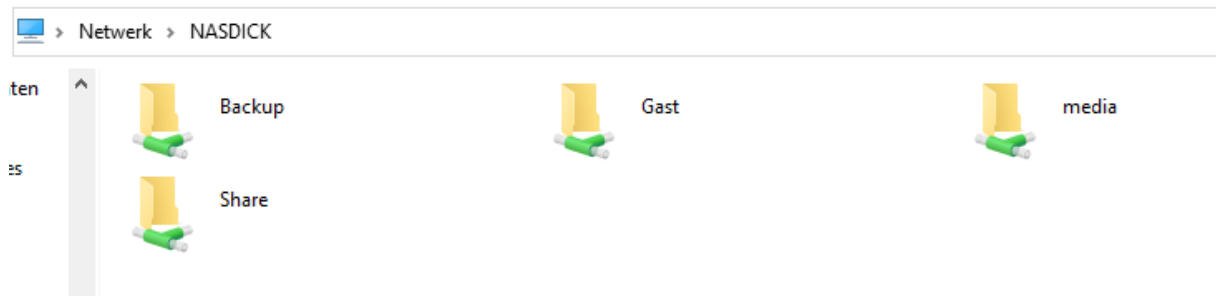
I have setup 2 accounts at the NAS with the names Dick and Yvonne in the pasted. So, if you logged-on at Windows with the Windows account (Dick <family name>) you would see the Share folder of Dick (NASDICK\Dick) and when Yvonne logged-on at Windows she will see the folder of Yvonne (NASDICK\Yvonne).

I had a mapping to this drive below:

Message: "MS Windows Network: can't connect to Network Name."



Please see below the Shares of this NAS (NASDICK):



The strange thing is now when I (Dick) logged-on at Windows 10 with my Windows account (Dick <family name>, <gmail e-mail address>) the Share is mapped to Yvonne's folder. The account name from the Network Share has been disappeared too.



The problem is that I can't find a solution to get access to NASDICK\Dick. I have important data in this Share.

It looks that the NAS doesn't link to my NASDICK\Dick share anymore?

I have deleted the account Yvonne on the NAS and I hoped that it would redirect the mapping to my Share with account Dick but it didn't. Although I have deleted the account Yvonne it is still pointing to the folder of account Yvonne.

Please see below my account setting.

The screenshot displays the NETGEAR ReadyNAS Duo web interface. At the top left is the NETGEAR logo with the tagline "Connect with Innovation™". The top right shows "ReadyNAS Duo". Below the logo, there are tabs for "Beheerderswachtwoord" and "Accounts", with "Accounts" being the active tab. A navigation bar includes "Beveiliging" (Security) and buttons for "Home", "Vernieuwen", "Help", and "Afmelden".

A left-hand navigation menu lists various system settings: "Netwerk", "Beveiliging" (selected), "Beheerderswachtwoord", "Gebruikers- en groepsaccounts", "Services", "Volumes", "Shares", "Back-up", "Printers", "Systeem", and "Status".

The main content area is titled "Gebruikers- en groepsaccounts" and contains a dropdown menu set to "Gebruikers beheren". Below this is a text block explaining that users and group accounts are required for share access and that a primary group must be assigned to each user. It also mentions that a quota of 0 forces the user out of the share.

Navigation links for groups are provided: "ABC", "DEF", "GHI", "JKL", "MNO", "PQR", "STU", "VWXYZ", "Alles", and "Gebruiker toevoegen".

A table lists the user account "Dick" with the following details:

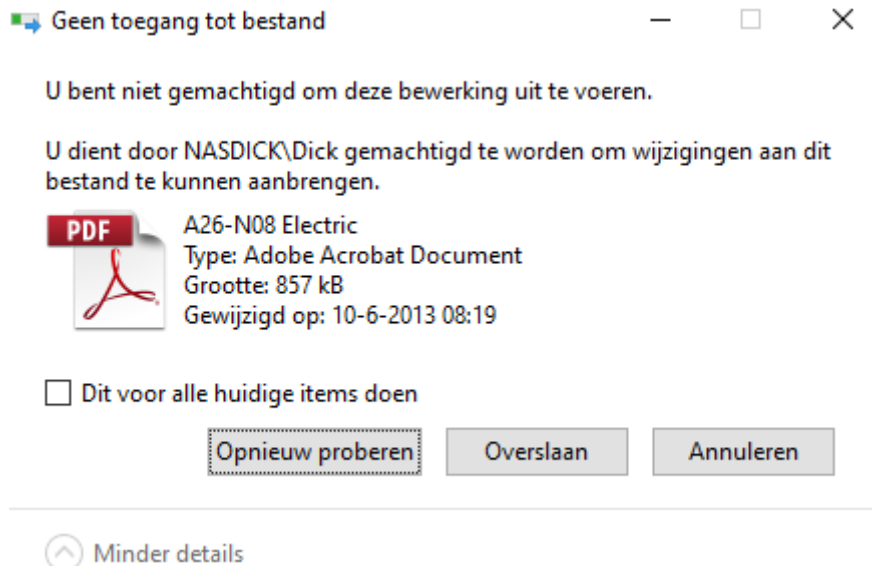
Naam	E-mail	UID	Primaire groep	Wachtwoord	Gebruikt	Quota (MB)	Verwijderen
Dick	contact.dickder	1002	users	••••••	365988 MB	512000	<input type="checkbox"/>

At the bottom of the interface, there are buttons for "Overschakelen op wizardmodus", "Registreren", and "Toepassen". A status bar shows the date and time "di jan 21 09:19:36 2020" and hardware status indicators for "Volume", "Schijf", "Ventilator", and "UPS".

The footer contains the copyright information: "Copyright © 1996-2012 NETGEAR © | RAIDiator 4.1.16".

I checked a file in the Gast network drive of the NAS and the owner is [<gmail e-mail address>](#)) (NASDICK\Dick)

When I try to delete a file it will say:



So, the logged-on with my Windows account doesn't map my rights to NASDICK\Dick.

Question

How can I get access to (NASDICK\Dick) Share folder again.